

ACADEMIC SUPPORT SERVICES

The Division of Student Affairs and Enrollment Management



Educational Opportunity Program (EOP)

Over 1,700 first-generation students are provided with specialized services to support student success.



Services for Students with Disabilities

- Academic accommodations and support was provided to 807 students in 2016-2017.
- Staff spent 1,966 hours producing alternate formats of academic materials in 2016-2017.

Student Health and Counseling Center

- 29,000 student visits in 2016-2017.
- Let's Talk program: making brief, anonymous counseling available without an appointment, in the residence halls and around campus in academic spaces.
- Victim Advocate program launched in Fall 2015.



In 2016-2017 there were: 9,300 student profiles, 76,000 student logins, and 2,912 employer postings on Hire Fresno State.

Renovated Recreation Field

- Expansion of intramural program utilizing renovated field space led to 150 games played and 2,400 participants in 2016-2017.
- Served over 225,000 students at the Student Recreation Center in 2016-2017.

Learning Center



- The 6-year graduation rate for first-time, full-time freshmen in the fall 2011-12 cohort was 64.9% for Supplemental Instruction participants in comparison to 47.3% for non-SI participants.
- Nearly half of the undergraduate population at Fresno State was touched by the Learning Center in 2016-2017 with 10,070 unique student contacts.

Cross Cultural and Gender Center



- Added 6 affinity rooms
- Sponsored/co-sponsored over 40 major events for 3,698 total participants.
- Assumed leadership for the President's Commission on Human Relations and Equity.

Dream Success Center

Launched in 2015-2016 to support the success of approximately 600 students. The Dream Success Center provides academic, personal, and financial services to undocumented students.

University Advising Center

2,328 student contacts in Fall 2016.
2,187 student contacts in Spring 2017.

Upward Bound



Over 70 students from the Central Valley attended our Summer Residential Program during Summer 2017.

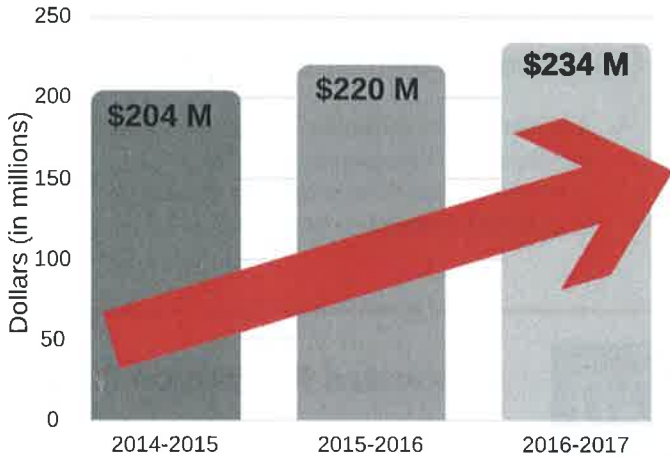
Bulldog Off-Campus Student Community Zone: University Student Union



- A campus commuter student survey indicated one of the highest needs indicated by students was for more social opportunities and space.
- The Recharge Zone has 2 nap pods programmed to an optimal 20 minute nap to give students the opportunity to recharge mentally and physically.
- This space focuses on responding to off-campus student needs and building partnerships with various offices and entities around campus.
- The Off-Campus Community Zone serves as a space for students to gather between classes, study, relax, and feel at home.
- The University Student Union had over 1.2 million visitors in 2016-2017.

BASIC NEEDS

The Division of Student Affairs and Enrollment Management



Financial Aid Awarded 2014-2017

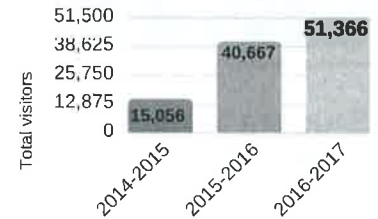
Over \$235 million dollars in aid was distributed to over 80% of Fresno State students in 2016-2017.

The Food Security Project partnered with CSU Chico as a subcontractor on a CalFresh Outreach grant to increase CalFresh usage through prescreening and application assistance for 33 students in 2016-2017.



Student Cupboard Visitors 2014-2017

The Student Cupboard distributed over 200,000 lbs. of food and 200 hygiene packs to students in need in 2016-2017.



Homeless Student Housing



Housing for Homeless Students launched in January 2017, providing temporary housing to 6 students.



Bulldog Retention Grant & Good Samaritan Fund

Bulldog Retention Grant: Awarded to students who are on track to enroll and/or graduate but have a financial shortfall of less than \$1,500. Awarded 92 grants in 2016-2017 and 77 students were retained. Awarded 249 grants for Fall 2017.

Good Samaritan Fund: Launched in Fall 2014 for students who encounter an unforeseen financial emergency or catastrophic event. Awarded 35 students over \$39,350 total.

Clothing Closet

- 1,500 students have utilized the Clothing Closet since it opened on April 1, 2016.
- The Clothing Closet provides students with the proper and professional clothing attire needed for an interview, career fair, and first jobs.



Project Hope with United Way

Project Hope launched in Fall 2016 for Fresno State students looking to access helpful services on campus and hundreds of community programs partnering with United Way's 2-1-1.

Money Management Center

Financial literacy program in partnership with the College of Business launched in Fall 2017.



Healthy Campus Initiative

Fresno State became the first CSU to join a Partnership for a Healthier America, Healthy Campus Initiative in 2017.

Renaissance Scholars Program

Home of Hope campaign successfully raised over \$35,000 directly supporting the Fresno State Renaissance Scholars Program in 2016-2017.



Campus Assessment, Response, and Evaluation

CARE team reviewed and assisted with 129 reports regarding concerning student behavior in 2016-2017.

Veterans Resource Center

Launched in Fall 2017.

Office of Black Student Success

Established in Fall 2016 to serve 90 students. 75% of OBSS students completed the 2016-2017 year in good academic standing.



Cross Cultural and Gender Center

The Cross Cultural and Gender Center and Student Involvement partnered on social justice conference and programs - culminating 2016-2017 with featured national speaker Gina Rodriguez.